


HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

State	Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.
IL	 6%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their nurses "Usually" communicated well.

18%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their nurses "Always" communicated well.



76%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.

5%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their doctors "Usually" communicated well.

15%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their doctors "Always" communicated well.

80%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



12%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that they "Usually" received help as soon as they wanted.

26%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that they "Always" received help as soon as they wanted.

62%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.

7%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their pain was "Usually" well controlled.



24%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their pain was "Always" well controlled.

69%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.

22%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.

19%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that staff "Always" explained about medicines before giving it to them.

59%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.

9%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their room and bathroom were "Usually" clean.



20%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that their room and bathroom were "Always" clean.

71%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.

12%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that the area around their room was "Usually" quiet at night.

33%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that the area around their room was "Always" quiet at night.

55%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that YES, they were given information about what to do during their recovery at home.

82%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported that they were not given information about what to do during their recovery at home.



18%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).

9%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0
(lowest) to 10 (highest).



25%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0
(lowest) to 10 (highest).



66%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported NO,they would not recommend the hospital.

6%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported YES,they would probably recommend the hospital.



26%

HCAHPS State Average - IL

Based on Survey of Patients' Hospital Experiences (HCAHPS) – State Average

Percent of patients who reported YES, they would definitely recommend the hospital.



68%